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DOCKET NO. 1159ROUS01U (NORT10-00137)
Customer No. 33000

SEP 17 2004
Technology Center 2100

PATENT

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B
Turner
6/8/05

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey, et al.
Serial No. : 09/414,590
Filed : October 8, 1999
For : METHOD, APPARATUS AND ARTICLE OF
MANUFACTURE FOR WEB-BASED CONTROL OF A
UNIFIED MULTI-SERVICE COMMUNICATION SYSTEM
Group No. : 2151
Examiner : A.T. Galdwell

MAIL STOP FEE AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

It is believed that a fee is required for the additional claims. Enclosed is a check in the

06/23/2005 SBLIZZAR 00000004 500208 09414590
amount of \$416.00 for the additional claims fee.
FC:1201 258.00 DA

In response to the Office Action having a mailing date of January 14, 2004, please amend the
above-identified application as follows:

Adjustment Date: 11/18/2005 SDIRETA1
06/23/2005 SBLIZZAR 00000003 500208 09414590
01 FC:1202 828.00 CR

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11/18/2005 SDIRETA1 00000019 500208 09414590

01 FC:1201 258.00 DA
02 FC:1202 72.00 DA

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DOCKET NO. 11159ROUS01U (NORT10-00137)
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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : K. Scott Ramey, et al.
Serial No. : 09/414,590
Filed : October 8, 1999
For : METHOD, APPARATUS AND ARTICLE OF MANUFACTURE
FOR WEB-BASED CONTROL OF A UNIFIED MULTI-SERVICE
COMMUNICATION SYSTEM
Group No. : 2151
Examiner : Andrew T. Caldwell

MAIL STOP 16

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

SECOND REQUEST FOR REFUND

Applicant hereby files this Second Request for Refund in the amount of \$498.00 for the remainder of the overpayment charged to Davis Munck Deposit Account No. 50-0208 on June 23, 2005 (\$828.00). A copy of the Deposit Account Statement dated June 2005 is attached.

A Request for Refund was filed in the USPTO on July 12, 2005 (copy enclosed) requesting a refund in the amount of \$756.00. On September 16, 2005, the USPTO issued a credit in the amount of \$258.00 for the 4 additional claims charged on June 23, 2005. However, the remainder owed Applicant (\$498.00) was not credited Deposit Account No. 50-0208.

Please issue a credit in the amount of \$498.00 to Davis Munck Deposit Account No. 50-0208 for this overpayment.

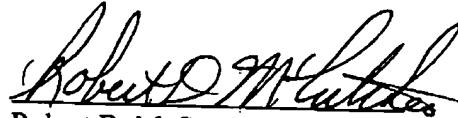
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ATTORNEY DOCKET NO. 11159ROUS01U (NORT10-00137)
U.S. SERIAL NO. 09/414,590
PATENT

Respectfully submitted,

DAVIS MUNCK, P.C.

Date: 10/6/2005



Robert D. McCutcheon
Registration No. 38,717

P.O. Drawer 800889
Dallas, Texas 75380
Tel: (972) 628-3600
Fax: (972) 628-3616
E-mail: rmccutcheon@davismunck.com

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Mailed: July 12, 2005
In re. Application of: K. Scott Ramey, et.al.
Serial No.: 09/414,590
Filed: October 8, 1999
Title: METHOD, APPARATUS AND ARTICLE OF MANUFACTURE
FOR WEB-BASED CONTROL OF A UNIFIED MULTI-
SERVICE COMMUNICATION SYSTEM
Docket No.: 11159ROUS01G (NORT10-00137)

The following documents were received in the U.S. Patent and Trademark Office on the date stamped below:

- 1) Certificate of Mailing by First Class Mail;
- 2) Request for Refund; and
- 3) Copy of Deposit Account Statement dated June 2005.

US PATENT & TRADEMARK
OFFICE
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JUL 25 2005

DAVIS MUNCK

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JUL 25 2005

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DOCKET NO. 11159ROUS01U (NORT10-00137)
Customer No. 33000

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : K. Scott Ramey, et al.
Serial No. : 09/414,590
Filed : October 8, 1999
For : METHOD, APPARATUS AND ARTICLE OF MANUFACTURE FOR
WEB-BASED CONTROL OF A UNIFIED MULTI-SERVICE
COMMUNICATION SYSTEM
Group No. : 2151
Examiner : Andrew T. Caldwell

MAIL STOP 16
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

1. Request for Refund;
2. Copy of Deposit Account Statement dated June 2005; and
3. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP 16, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on

Date: 7/12/05

Date: 7/12/2005

Mailee

Kathy Cedar
Robert D. McCutcheon
Robert D. McCutcheon
Reg. No. 38,717

P.O. Drawer 800889
Dallas, Texas 75380
Phone: (972) 628-3600
Fax: (972) 628-3616
E-mail: rmccutcheon@davismunck.com

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DOCKET NO. 11159ROUS01U (NORT10-00137)
Customer No. 33000

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : K. Scott Ramey, et al.
Serial No. : 09/414,590
Filed : October 8, 1999
For : METHOD, APPARATUS AND ARTICLE OF MANUFACTURE
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COMMUNICATION SYSTEM
Group No. : 2151
Examiner : Andrew T. Caldwell

MAIL STOP 16
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

REQUEST FOR REFUND

Applicant hereby requests a refund in the amount of \$756.00 for the overpayment charged to Davis Munck Deposit Account No. 50-0208 on June 23, 2005 (Fee Code 1202). A copy of the Deposit Account Statement dated June 2005 is attached.

On April 14, 2004 Applicant filed an Amendment and Response to Office Action and submitted a check in the amount of \$416.00 for payment of the additional claims fees (4 additional dependent and 4 additional independent claims). On September 7, 2004 a Notice of Abandonment was issued by the U.S. Patent and Trademark Office ("USPTO"). Applicant thereafter filed a Petition to Withdraw Holding of Abandonment on September 10, 2004 and provided a copy of the

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ATTORNEY DOCKET NO. 11159ROUS01U (NORT10-00137)

U.S. SERIAL NO. 09/414,590

PATENT

Amendment and Response to Office Action and copy of the check in the amount of \$416.00 as originally filed. Since the Amendment and check were never received by the USPTO (as filed on April 14, 2004), on January 18, 2005 Applicant authorized the USPTO to charge \$416.00 to Deposit Account No. 50-0208.

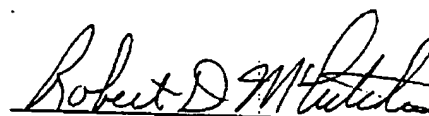
In the Amendment filed on April 14, 2004, claims 1-66 were canceled, with claims 67-90 remaining (24 total claims which includes 8 independent claims). Therefore, the charge in the amount \$828.00 is incorrect. Since the USPTO charged \$86.00 (Fee Code 1201) and \$258.00 (Fee Code 1201) for the 4 additional independent claims, Applicant calculates that an additional \$72.00 should be charged to Deposit Account No. 50-0208 for the additional 4 dependent claims.

Please issue a credit in the amount of \$756.00 to Davis Munck Deposit Account No. 50-0208 for this overpayment.

Respectfully submitted,

DAVIS MUNCK, P.C.

Date: 7/12/2005



Robert D. McCutcheon
Registration No. 38,717

P.O. Drawer 800889
Dallas, Texas 75380
Tel: (972) 628-3600
Fax: (972) 628-3616
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Trademark Office

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Deposit Account Statement

Requested Statement Month:

June 2005

Deposit Account Number:

500208

Name:

DAVIS MUNCK

Attention:

JOHN T MÖCKLER

Address:

900 THREE GALLERIA TOWER

City:

DALLAS

State:

TX

Zip:

75240-1111

Country:

F AMERICA

DATE SEQ POSTIN
REF TX

TOTAL CHARGED - \$1,172.00

DE AMT BAL

06/02 36 110157

AUTHORIZED TO
CHARGE -416.00

4 -\$130.00 \$3,548

06/02 37 110157

3 \$200.00 \$3,348

06/02 335 605532

CREDIT DUE: \$756.00

7 \$40.00 \$3,308

06/06 20 110527

14 -\$400.00 \$3,708

06/08 347 785268

17 \$60.00 \$3,648

06/08 351 013818

14 \$25.00 \$3,623

06/08 352 013781

CREDIT REC'D -258.00

14 \$25.00 \$3,598

06/08 353 013811

9/16/05

14 \$25.00 \$3,573

06/13 4 095899

01 \$500.00 \$3,073

06/14 14 09169

60 \$130.00 \$2,943

06/14 15 09169

60 \$130.00 \$2,813

06/14 248 11125

CREDIT STILL DUE \$498.00

07 \$40.00 \$2,773

06/15 37 60578

107 \$40.00 \$2,733

06/15 38 60578

107 \$40.00 \$2,693

06/15 1550 78850

101 \$325.00 \$2,368

06/17 47 09871

251 \$120.00 \$2,248

06/17 180 60571

307 \$20.00 \$2,228

06/20 119 09961

251 \$120.00 \$2,108

06/21 36 1099----

201 \$200.00 \$1,908

06/21 107 E-REPLENISHMENT

9203 -\$3,500.00 \$5,408

06/22 60 PCT/US04/40189

SMIT26-00019

1703 \$1,356.00 \$4,052

06/22 206 11125863

2004.06.006.WTO

8007 \$40.00 \$4,012

06/23 3 09414590

0090344 NOTED - 60137

1202 \$828.00 \$3,184

06/23 4 09414590

0090344 correct

1201 \$86.00 \$3,098

08/23 5 09414590

0090344 correct

1201 \$258.00 \$2,840

06/27 51 60510705

ENFO01-00030

8007 \$20.00 \$2,820

06/27 107 E-REPLENISHMENT

9203 -\$3,500.00 \$6,320

06/29 30 10983750	SMIT26-00016	1504	-\$300.00	\$6,620
06/29 437 10737215		8021	\$40.00	\$6,580
06/29 1599 76538863	METR12-00027	7004	\$150.00	\$6,430
06/29 1623 76538860	METR12-00032	7004	\$150.00	\$6,280
06/30 280 78660968	SYNC01-00003	7001	\$650.00	\$5,630

START
BALANCE
\$3,418.00

SUM OF
CHARGES
\$5,618.00

SUM OF END
REPLENISH BALANCE
\$7,830.00 \$5,630.00

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United States
Patent and
Trademark Office

True

Deposit Account Statement

Statement Month:

Number:

Deposit Account:
Requested Statement Month:
Deposit Account Number:
Name:
Attention:
Address:
City:
State:
Zip:
Country:

September 2005
500208
U.S. MUNCK

500208
DAVIS MUNCK
JOHN T MOCKLER
900 THREE GALLERIA TOWER
DALLAS
TX
75240
UNITED STATES OF AMERICA

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DATE	SEQ	POSTING REF TXT	ATTORNEY DOCKET NBR	FEE CODE	AMT	BA
09/02	5	08751037	P04756		\$500.00	\$6
09/02	248	29224490	4848-00325	1402	\$180.00	\$
09/02	249	29224431	4848-00323	8007	\$180.00	
09/02	409	PCT/US04/10744	JUDD01-00004	8007	\$11.00	
09/06	11	10827184	00-C-016D1 (STMI01-00097)	1705	\$400.00	
09/06	433	78706457	RPMI01-00264	1201	\$325.0	
09/07	372	78707411	RPMI01-00278	7001	\$325.	
09/07	385	11058920		7001	\$40.	
09/07	406	11124917		8021	\$4C	
09/14	239	78712004		8021	\$3	
09/15	227	10933697		7001	\$	
09/15	228	10933698		8021		
09/15	1512	78713493		8021		
09/15	157	09414590		7001		
09/16	14	11031674		1201		
09/19	25	75474160		9204		
09/19	103	10605938		1602		
09/26	796	10710322		7004		
09/26	797	6763519		8021		
09/26	798	76503651		8021		
09/26	1844	09386282		802		
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PATENT

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CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

1. Second Request for Refund;
2. Copy of Request for Refund and copy of Deposit Account Statement dated June 2005 filed in USPTO on July 12, 2005;
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relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP 16, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on

10/6/05

Date: 10/6/05

Date: 10/6/2005

Kathy Cedon
Mailer
Robert D. McCutcheon
Robert D. McCutcheon
Reg. No. 38,717

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